

#4/A  
1-13-02  
M.L.

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

GILBERT ET AL.

Serial No.: 09/872,387

Filed: JUNE 1, 2001

For: BATCH ACCESS METHOD AND SYSTEM



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EXAMINER: UNKNOWN

GROUP: 2152

Commissioner for Patents  
Washington DC 20231

CERTIFICATE OF MAILING

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*Carol Marstaller*  
Signature: CAROL MARSTALLER

Sir:

PRELIMINARY AMENDMENT

Prior to examination of the application on its merits, please amend application as follows:

IN THE ABSTRACT

Please amend the Abstract as follows:

Please delete the Abstract in its totality and replace it with the following:

ABSTRACT

AI  
Cm.T  
System of managing a plurality of communication devices is disclosed for optimizing the success  
rate of data access jobs and communication device usage efficiency. A system includes queued data access